

2008/09**8 RESPONSES RETURNED**

1. **How satisfied were you overall with the grants/advice service provided by the AONB Team?**

Please circle a number

Excellent		Satisfactory		Poor
1	2	3	4	5
7 (87.5%)	1 (12.5%)			

2. **If you were 'Unsatisfied', was this because the AONB Team was unable to provide grant aid for your project?**

— Yes — No

3. **If you received information and guidance from the AONB Team, was it?**

Excellent		Satisfactory		Poor
1	2	3	4	5
7 (87.5%)	1 (12.5%)			

4. **Speed of response and availability of staff. Was this?**

Excellent		Satisfactory		Poor
1	2	3	4	5
5 (62.5%)	3 (37.5%)			

5. **If you received a grant, was the scheme easy to use?**

Simple				Difficult
1	2	3	4	5
6 (75%)	1 (12.5%)	1 (12.5%)		

(Continued overleaf)

6. How did you find out about our grants/advice scheme?

- Previous contact **6 (75%)**
- Leaflet
- Local paper/publicity
- Telephoned or wrote to Council
- Friend or other personal contact **1 (12.5%)**
- Other (*please specify*) **1 (12.5%)**

7. Was the grant rate for your project:

- More than you expected
- About what you expected **8 (100%)**
- Less than you expected

8. Would the work have been carried out without a grant?

- All of it — Some of it **4 (50%)** — None of it **4 (50%)**

8. Could we make any improvements to the service, or do you have any other comments to make?

1. Budget part of form quite complicated – very pleased with level of support from AONB staff (unknown)
.....
2. Basics Plus did excellent work – they should advertise their services more widely (Nige Ballard, Amotherby)
.....
3. A good service, well-executed and simple! (Mr S R Dench, Ryedale Anglers)
.....
4. Everyone was very helpful. Thank you for your support. (Maurag Carmichael, Arboretum Trust)

9. Name and address (OPTIONAL), but helpful if there are case-specific issues we could tackle)

.....
.....
.....